



Campus Connect

Computer Science Project seminar

User Documentation

Mentor:
Prof. Dr. Klen Čopič

Students:
Elena Nenadić
Nemanja Cvetić

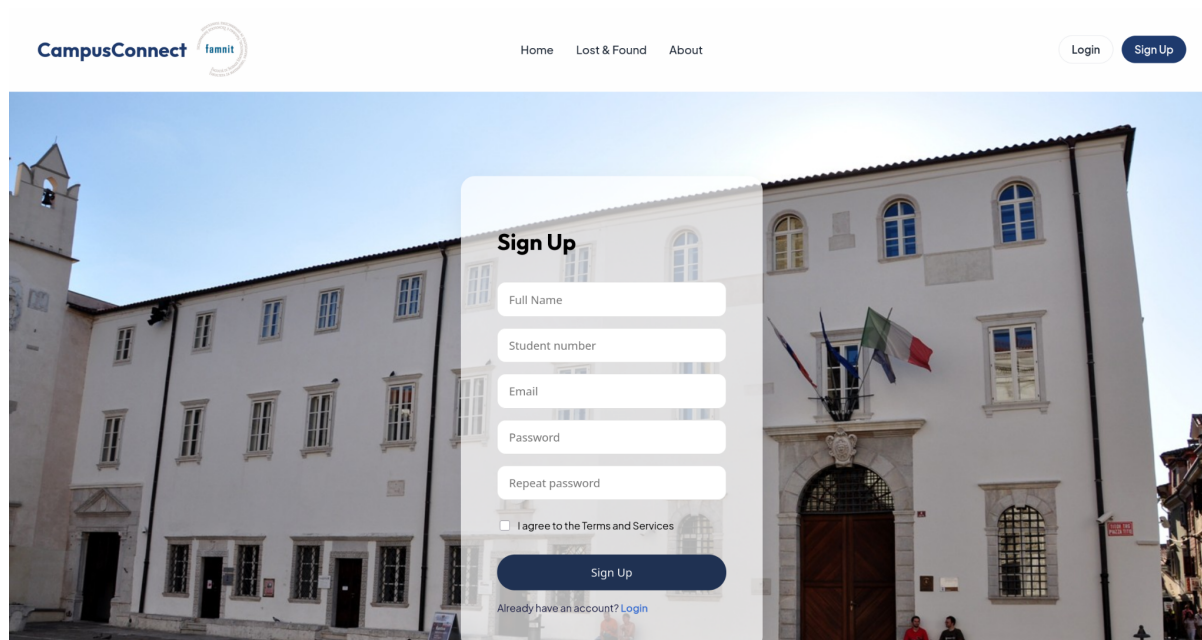
1. Getting Started

1.1 Creating an Account

Only students with a valid @student.upr.si email address can create an account.

Go to the Sign Up page (link in the top navigation bar).

1. Enter your full name, student number (digits only), university email, and a password of at least 6 characters.
2. Confirm your password and click Sign Up.
3. You will be redirected to the login page. Enter your credentials to access the platform.



The screenshot shows the 'Sign Up' page of the CampusConnect platform. The page has a white background with a large, semi-transparent form overlaying a background image of a building. The form is titled 'Sign Up' and contains the following elements:

- Input fields for 'Full Name', 'Student number', 'Email', 'Password', and 'Repeat password'.
- A checkbox labeled 'I agree to the Terms and Services'.
- A blue 'Sign Up' button.
- A link at the bottom that says 'Already have an account? Login'.

The top navigation bar includes the 'CampusConnect' logo, a 'famit' logo, and links for 'Home', 'Lost & Found', and 'About'. On the right side of the navigation bar are 'Login' and 'Sign Up' buttons.

Figure 1: Sign Up page

1.2 Logging In and Out

1. Click Login in the navigation bar.
2. Enter your @student.upr.si email and password.
3. After a successful login, your name appears in the top right corner.
4. To log out, click the Logout button that replaces the login controls.

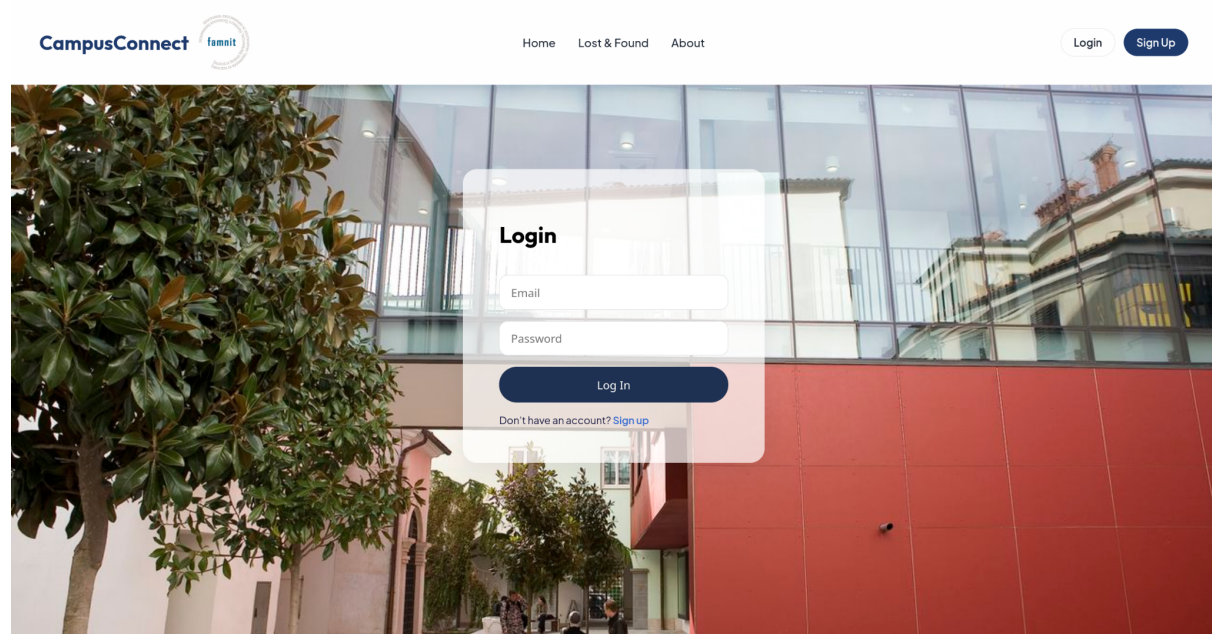


Figure 2: Login page

Your session is stored in the browser. Closing and reopening the tab will keep you logged in until you explicitly log out.

2. Browsing Lost & Found Items

2.1 The Lost & Found Page

Click Lost & Found in the navigation bar to see all open reports. Each card shows:

- A coloured badge: red for Lost, green for Found
- Category label
- Item title and description
- Location on campus
- Date reported

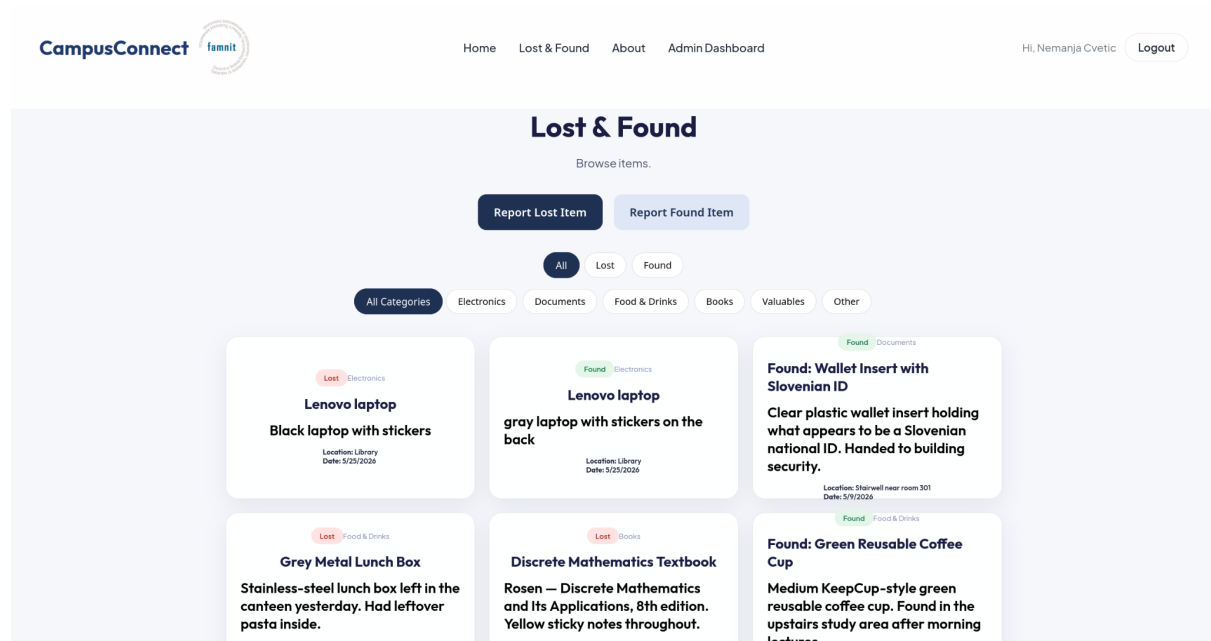


Figure 3: Lost & Found page

2.2 Filtering

Two filter rows sit above the item grid:

Filter	Options	Behaviour
Type	All / Lost / Found	Shows only items of the selected type
Category	All Categories + 6 specific categories	Narrows the grid to that category

Click a filter button to activate it (it turns dark blue). Click All to clear.

2.3 Browsing by Category from the Home Page

The Home page displays a rotating carousel of category cards. Click any card to go directly to the Lost & Found page pre-filtered by that category.

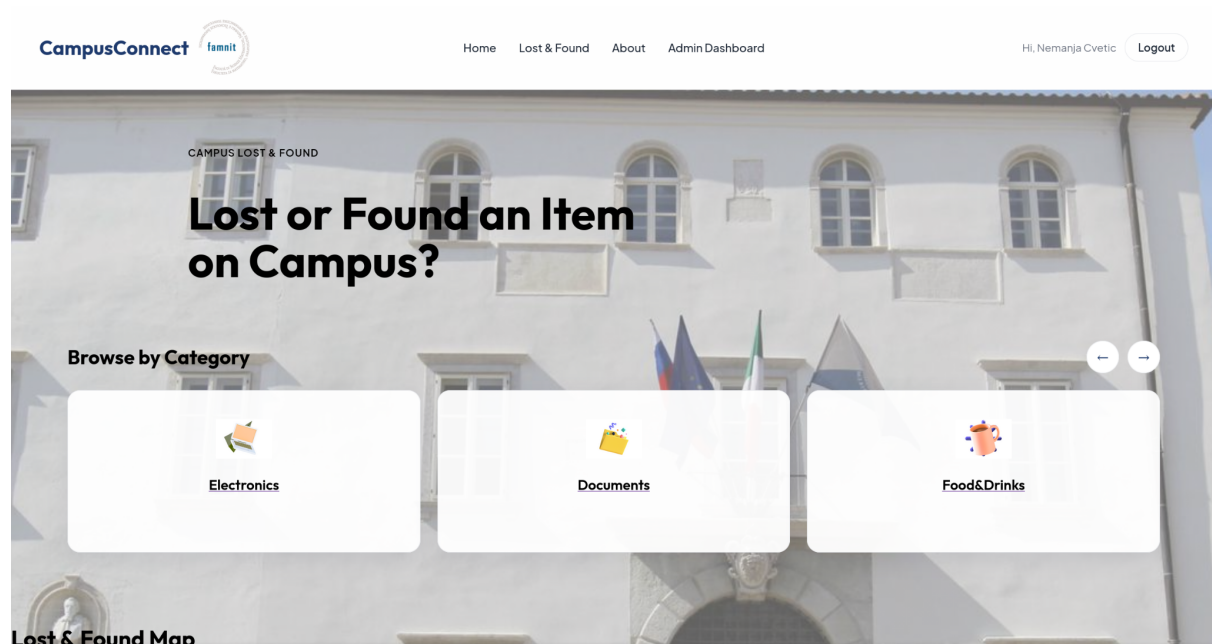


Figure 4: Home page

2.4 The Map

The bottom section of the Home page shows a Leaflet map with coloured markers: red pins for lost items, green pins for found items. Click a marker to see the item title, status, and location.

Campus Map

This is a special feature of CampusConnect that allows lost and found items to be displayed directly on the campus map. If you want your item to appear on the map, choose a location when submitting a lost or found item.

Example locations

FAMNIT: 45.5481, 13.7300

Library: 45.5485, 13.7295

Beach: 45.5468, 13.7259

For more information about reporting items, claims, messaging and map usage, visit the manual page.

[Open User Manual](#)

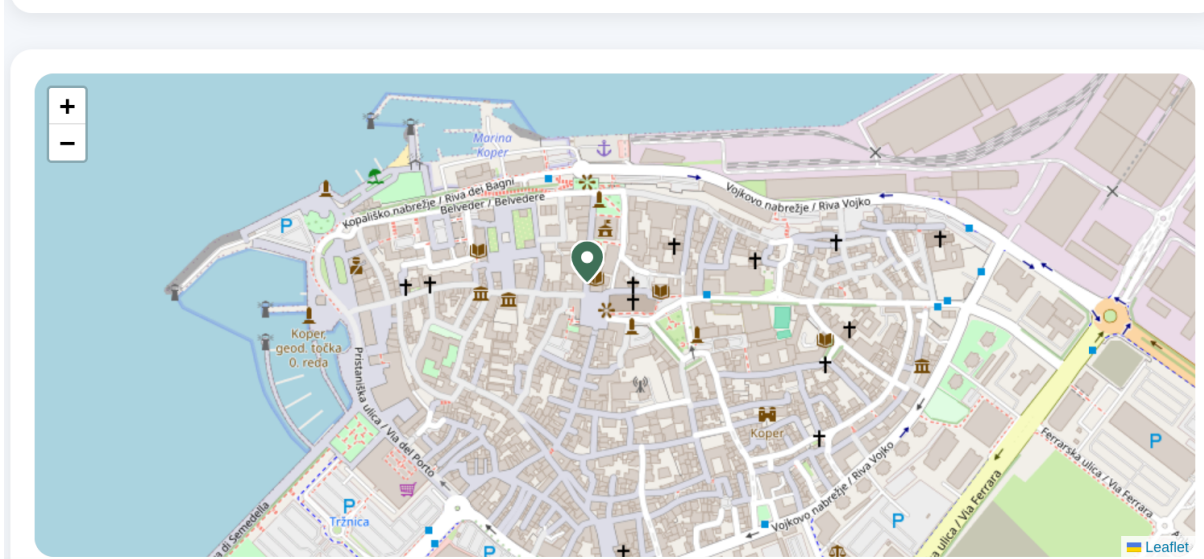


Figure 5: Lost & Found map section on home page

3. Reporting an Item

3.1 Reporting a Lost Item

1. Click Lost & Found in the navigation, then click the Report Lost Item button.
2. Fill in the form:
 - Item name - a short descriptive name (e.g. Blue Hydro Flask)
 - Category – choose the closest match from the dropdown
 - Description – include colour, brand, distinguishing marks, and what was inside
 - Date lost – use the date picker
 - Location on campus – be as specific as possible (e.g. Library, 2nd floor reading room)
 - Contact email – how you want to be contacted

- Photo (optional) – a photo speeds up recognition

Click Submit Report. Your item will appear in the Lost & Found grid.

Report a Lost Item

Fill in the details below to help the campus community identify and return your item.

Item name
Example: Macbook 2019

Category
Select category

Description
Describe color, brand, special marks, contents...

Date lost
mm / dd / yyyy

Location on campus
Example: Library, classroom FAMNIT MP4

Contact email
your.email@example.com

Photo upload optional
Browse... No file selected.

Submit Report

Figure 6: Report a lost item page

3.2 Reporting a Found Item

The process is identical to reporting a lost item, but you click Report Found Item instead. The form creates a Found listing that other students can search and claim.

The more detail you provide in the description, the easier it is for the true owner to prove ownership when submitting a claim. For a wallet, for example, mention what cards are inside.

3.3 Managing Your Reports

Go to your Profile page to see all reports you have submitted. Active (open) reports appear under Your Active Reports. Once an item is marked resolved, it moves to the Resolved Items section.

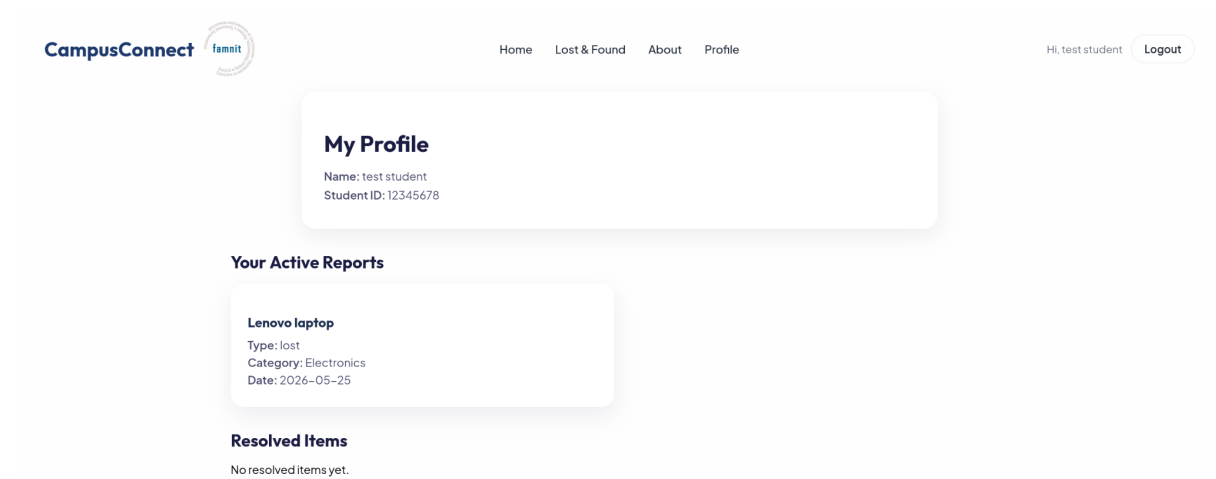


Figure 7: Profile page with active reports

3.4 Complete Walkthrough: From Lost Report to Resolution

This section walks through the full lifecycle of a single item, from the moment it is lost to the moment it is returned to its owner. Two students are involved: Ana, who loses her water bottle, and Luka, who finds it.

Step 1: Ana reports the lost item

1. **Report:** Ana logs in, goes to Lost & Found, and clicks Report Lost Item.
2. **Fill in the form:** She enters “Blue Hydro Flask” as the item name, selects the Other category, describes it as “Blue 750ml Hydro Flask with a dented cap and a FAMNIT sticker,” sets the date lost, and enters “Library, 2nd floor reading room” as the location.
3. **Submit:** She clicks Submit Report. The item now appears in the Lost & Found grid with a red Lost badge, and also under Your Active Reports on her Profile page.

Step 2: Luka reports the found item

4. **Report:** A few days later, Luka finds a blue water bottle in the library and reports it by clicking Report Found Item.
5. **Fill in the form:** He enters a short description, the category, the date found, and the location where he found it.
6. **Submit:** His report appears in the grid with a green Found badge. At this point, the two reports exist independently, the system does not automatically match them.

Step 3: Ana finds the matching report

7. **Browse or filter:** Ana opens Lost & Found and filters by Type = Found and Category = Other to narrow down the list, or she checks the map on the Home page for green pins near the library.
8. **Open the item:** She recognizes the description and clicks the card to open the item's detail page.

Step 4: Ana submits a claim

9. **Describe proof of ownership:** On the item's detail page, Ana clicks the claim option and types details that only the real owner would know, for example, the dent in the cap and the sticker placement.
10. **Submit Claim:** Clicking Submit Claim does three things at once: it logs a formal claim record for admin review, opens a private conversation between Ana and Luka, and sends Ana's description as the first message in that conversation.

Step 5: Luka reviews the claim

11. **Check the Inbox:** Luka goes to his Profile page and opens the Inbox section, where he sees a new conversation with a red unread badge.
12. **Read the message:** He opens the thread and reads Ana's description.
13. **Approve or reject:** Because he is the item's reporter, he sees Approve Claim and Reject Claim buttons above the message box. Since the description matches, he clicks Approve Claim.

Step 6: The item is resolved

14. **Automatic status change:** Approving the claim automatically sets the item's status to resolved.
15. **Confirmation message:** A system message confirming the approval is sent to Ana in the same conversation thread.
16. **Check Profile:** The item now moves from Luka's Active Reports into his Resolved Items section. Ana and Luka can arrange in the same conversation where and when to hand the item over.

If Luka does not recognize the item from Ana's description, he clicks Reject Claim instead. A rejection message is sent, the item stays open, and Ana is free to submit a new claim later with more detail (see the FAQ: "My claim was rejected. Can I try again?").

4. Claiming an Item

If you see an item in the Lost & Found list that belongs to you, you can submit a claim.

4.1 Submitting a Claim

1. Click the item card to open its detail page.
2. In the text box, describe the item in enough detail to prove ownership (e.g. what stickers are on the laptop lid, the last 4 digits of your student card).
3. Click Submit Claim.

Figure 8: Request item page

Behind the scenes this does three things:

- Logs a formal claim record for admin review.
- Opens a private conversation between you and the person who reported the item.
- Sends your description as the first message in that conversation.

4.2 What Happens Next

Step	Who acts	What happens
Claim submitted	You	Claim logged, conversation opened automatically
Review	Item reporter	Sees your message in their Profile inbox, can approve or reject
Approved	Item reporter	Item marked resolved, system message sent in conversation
Rejected	Item reporter	Rejection message sent, item stays open

You can only have one pending claim per item at a time. If your claim is rejected, you may submit another.

5. Inbox & Messaging

All private conversations are accessible from your Profile page under the Inbox section.

5.1 Reading Messages

1. Navigate to Profile in the top navigation bar.
2. Scroll to the Inbox section.
3. Click a conversation on the left to open the message thread on the right.

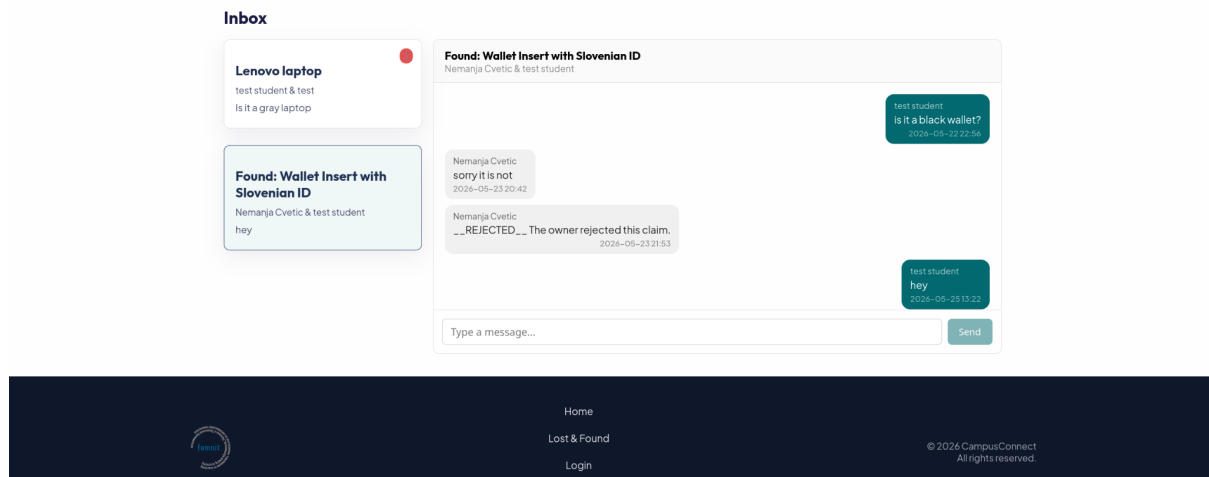


Figure 9: Inbox section of Profile page

Unread messages are indicated by a red count badge on the conversation card. Messages are automatically marked as read when you open the thread.

5.2 Sending a Message

1. Open a conversation from the Inbox list.
2. Type your message in the input field at the bottom of the thread.
3. Press Enter or click Send.

5.3 Approving or Rejecting a Claim (Item Reporters)

If you reported an item and a claimant has opened a conversation with you, you will see Approve Claim and Reject Claim buttons above the message input when viewing that conversation.

- Approve Claim: marks the item as resolved and sends a system confirmation message to the claimant.
- Reject Claim: sends a rejection message; the item remains open.

6. Your Profile

Click Profile in the navigation bar to access your personal page.

6.1 Personal Information

The header card displays your full name and student number as registered.

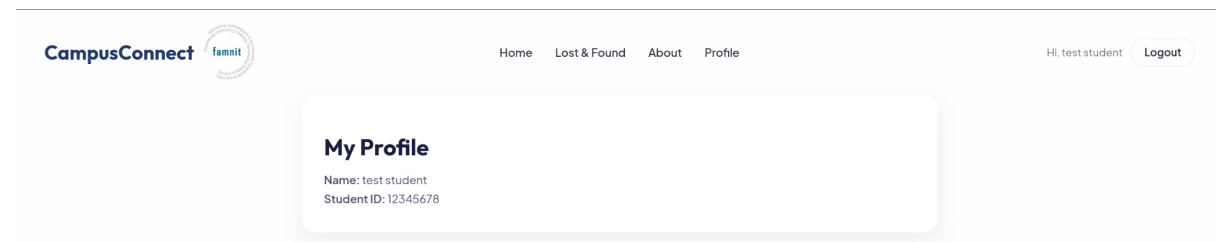


Figure 10: My Profile page

6.2 Your Active Reports

All items you have reported that are still open (status = open). Each card shows the item title, type, category, and date reported.

6.3 Resolved Items

Items you reported that have been marked resolved (either by you approving a claim or by an admin).

7. Admin Features

The Admin role is a special account type used by trusted staff or student moderators responsible for keeping the platform accurate and safe. Unlike a regular student account, which can only manage its own reports and claims, an Admin can see and act on data belonging to every user. Admins are responsible for reviewing and moderating item reports, resolving disputed ownership claims, managing user accounts (including promoting other users to Admin), and removing incorrect, duplicate, or inappropriate listings. A user is given the Admin role by another Admin through the User Management page (Section 7.2), there is no self-service way to become an Admin.

The pages described in this section are accessible only to users with the admin role.

7.1 Admin Dashboard

Navigate to Admin Dashboard in the navigation bar. Four statistics are shown:

- Total Items reported on the platform
- Resolved Items
- Total Users registered
- Pending Claims awaiting review

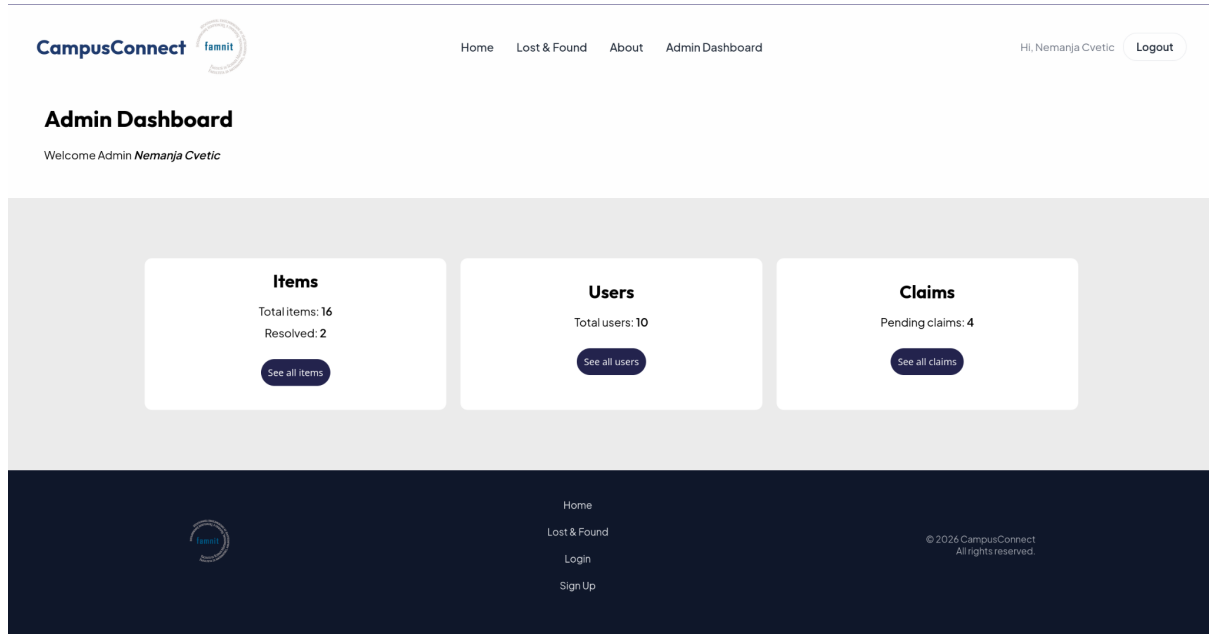


Figure 11: Admin Dashboard page

Quick-access buttons link to the full Users, Items, and Claims management pages.

7.2 User Management

Click See all users from the dashboard (or navigate to /users). The table lists every registered user with name, email, role, and registration date.

Make Admin / Make Student button toggles the user's role. Changes take effect immediately.

CampusConnect 		Home	Lost & Found	About	Admin Dashboard	Hi, Nemanja Cvetič	Logout
Users							
Name	Email	Role	Registered	Action			
test	2345678@student.upr.si	student	5/25/2026	Make Admin			
test student	12345678@student.upr.si	student	5/22/2026	Make Admin			
Nemanja Cvetič	89232016@student.upr.si	admin	5/10/2026	Make Student			
Tomaž Vidmar	20220156@student.upr.si	student	9/8/2025	Make Admin			
Ana Petrovič	20230311@student.upr.si	student	9/7/2025	Make Admin			
Luka Župančič	20210034@student.upr.si	student	9/6/2025	Make Admin			
Sara Novak	20230205@student.upr.si	student	9/5/2025	Make Admin			
Matej Horvat	20220087@student.upr.si	student	9/4/2025	Make Admin			

Figure 12: Users page

7.3 Item Management

The /items page lists all item reports. Click any column header to sort by that column. The Delete button permanently removes an item and all associated images.

CampusConnect 		Home	Lost & Found	About	Admin Dashboard	Hi, Nemanja Cvetič	Logout
Item Reports							
Title	Type	Category	Reporter	Status	Date	Action	
Lenovo laptop	lost	Electronics	test student	open	5/25/2026	Delete	
Lenovo laptop	found	Electronics	Nemanja Cvetič	open	5/25/2026	Delete	
Found: Wallet Insert with Slovenian ID	found	Documents	Nemanja Cvetič	open	5/9/2026	Delete	
Grey Metal Lunch Box	lost	Food & Drinks	Tomaž Vidmar	open	5/9/2026	Delete	
Discrete Mathematics Textbook	lost	Books	Ana Petrovič	open	5/9/2026	Delete	
Found: Green Reusable Coffee Cup	found	Food & Drinks	Ana Petrovič	open	5/9/2026	Delete	
Set of Keys — 3 keys + Škoda fob	lost	Valuables	Luka Župančič	open	5/8/2026	Delete	
Purple Nalgene Water Bottle	lost	Other	Sara Novak	open	5/8/2026	Delete	
Found: Black Folding Umbrella	found	Other	Luka Župančič	open	5/8/2026	Delete	
Found: Blue A4 Spiral Notebook	found	Books	Matej Horvat	open	5/7/2026	Delete	

Figure 13: Items page

7.4 Claim Review

The /admin/claims page lists pending ownership claims. Each row shows:

- The item title
- The claimant's name and email
- The answer they provided to prove ownership
- Approve and Reject action buttons

The screenshot shows the 'Claim Review' section of the CampusConnect FAMNIT Admin Dashboard. The page header includes the CampusConnect logo, navigation links (Home, Lost & Found, About, Admin Dashboard), and a user profile (Hi, Nemanja Cvetič) with a Logout button. The main content area is titled 'Claim Review' and includes a subtitle 'Review pending and disputed ownership claims.' Below this is a table with five columns: Item Title, Claimant, Submitted Answer, Correct Answer, and Status. The table contains five rows of claims. The first two rows have a status of 'pending', while the others are 'disputed'. Each row has 'Approve' and 'Reject' buttons. The footer of the page is dark blue and contains the FAMNIT logo, navigation links (Home, Lost & Found, Login, Sign Up), and a copyright notice: '© 2026 CampusConnect. All rights reserved.'

Item Title	Claimant	Submitted Answer	Correct Answer	Status
Lenovo laptop	test	Is it a gray laptop	pending	Approve Reject
Found: Wallet Insert with Slovenian ID	test student	is it a black wallet?	pending	Approve Reject
Black Sony Headphones	Luka Zupančič	The headphones are Sony, black, in a carry case. I left them in the library on Monday morning.	disputed	Approve Reject
Student ID Card	Luka Zupančič	The card says FAMNIT, student number ends in 118, and there is a coffee-ring stain on the back.	pending	Approve Reject
Black Sony Headphones	Matej Horvat	The soft case has a red keychain and there is a small foam tear on the inside of the left ear cup.	pending	Approve Reject

Figure 14: Claims page

Approving a claim automatically sets the item's status to resolved.

8. Frequently Asked Questions

Can I register with a personal email address?

No. Only @student.upr.si addresses are accepted. This ensures the platform is used exclusively by FAMNIT students.

I submitted a claim but the item owner has not responded. What should I do?

You can send additional messages in the conversation thread to follow up. If there is still no response, contact campus administration.

Can I edit or delete my own item report?

Item editing (title, description, category, location) and deletion are supported via the API. A self-service UI for editing your own reports is planned for a future release. For now, ask an admin to update or remove an item on your behalf.

I accidentally marked my item as resolved. Can I reopen it?

Status changes are permanent in the current version. Contact an admin to assist.

My claim was rejected. Can I try again?

Yes. Once a claim is rejected its status is set to rejected, which frees you to submit a new claim with a more detailed description.

I found an item on campus but I am not sure which category to use.

Use Other if nothing fits. Adding a clear description and location is more important than choosing the perfect category.